

BOOKING CONDITIONS

1. Heritage Group Travel is a trading name of Group Travel Connection Ltd, which is hereinafter called "The Company". The Company holds ATOL number 3707 and ABTOT licence number 5093. The Client here means the person who makes a booking and any other persons included within that booking.
2. All arrangements made by The Company on behalf of The Client are subject to The Company's Booking Conditions as set out herein.
3. All arrangements are subject to the terms and conditions imposed by The Company's suppliers, including ferry companies, hotels, airlines, coach companies, insurance companies and other companies and / or individuals.
4. The Company will accept responsibility for the actions/omissions of its employees. The Company will take all reasonable steps to ensure that all arrangements made are reliable and proper and that the suppliers of all relevant services are efficient and reputable. The Company will also accept responsibility for the actions/omissions of its agents, sub-contractors and suppliers within the scope of the contracted arrangements, subject to any limitations as laid down in international conventions which govern air, sea and land carriers.
5. The Company will not accept responsibility for and will not be liable in respect of loss or damage or changes caused by Force Majeure events such as political unrest, civil unrest, hostilities, industrial disputes, technical problems, weather problems, traffic problems or any other such events beyond its control.
6. If for reasons beyond the control of The Company the arrangements cannot be fulfilled The Company will make every effort to provide suitable alternative arrangements.

7. **Payment/Cancellation Terms**

The booking form sets out details of deposit payments, with dates by which deposits must be received in The Company's offices. The booking details also show the dates by which the final balance must be received in The Company's offices. The Company reserves the right to cancel any arrangements made and retain any deposits received if the schedule of payments is not adhered to.

If for any reason The Client wishes to cancel the arrangements made then The Company must be notified in writing. Cancellation charges will be made on the following scale:

Notice Period Cancellation Fee

More than 56 days before departure	Loss of deposit(s)
56 to 29 days before departure	30% (or deposit(s) if greater)
28 to 15 days before departure	60%
14 days to day of departure	100%

NB. The above scale of cancellation charges does not apply where additional services (e.g. low-cost flights, concert tickets, etc) are not included in the tour price. Any refund due will be based on the basic tour price only.

8. **Consumer Protection**

The air holidays and flights in this brochure are ATOL protected, since we hold an Air Travel Organiser's Licence granted by the Civil Aviation Authority. Our ATOL number is ATOL 3707. In the unlikely event of our insolvency, the CAA will ensure that you are not stranded abroad and will arrange to refund any money you have paid to us for an advance booking. For further information, visit the ATOL website at www.atol.org.uk.

9. **Prices**

(a) Prices are based on the costs, conditions and exchange rates at the time of issuing the confirmation of the arrangements made. Such costs include VAT at the prevailing rate at the time of the issue of the Confirmation. The Company reserves the right to amend the price in the event of changes in any of the costs, in the event of changes in the exchange rates, or in the event of changes in VAT rates or systems of charging VAT. The Company will absorb all costs associated with a fall in the exchange rate(s) up to a maximum of two per cent and it reserves the right to surcharge The Client should the rate(s) fall below this level. £1 = 1.1 euro (January 2010)

(b) Prices are based on a minimum number of participants as set out. If numbers do not reach the specified minimum by the balance date shown, The Company reserves the right to cancel all arrangements made and refund monies paid.

10. **Flight Ticket Amendment Fee**

Flight tickets are non-transferable, non-endorsable and non-refundable. Therefore, once passengers' names have been advised to the airline for ticketing (approximately 8 weeks prior to travel), any changes will be subject to availability and will normally incur a charge by the airline. In addition, we will charge an administration fee of £15.

11. **Passports / Visas**

For travel outside the UK, British Citizens require a valid 10 year passport which normally needs 3 - 6 months validity remaining from the date of your return. We will notify you if a visa is required for travel to a country included in your itinerary.

12. **Complaints**

Most complaints can be dealt with on the spot either with the relevant supplier or with your tour leader. Failing a satisfactory outcome The Company must be contacted immediately and every effort will be made to rectify the matter. Should there be no satisfactory outcome, The Client must write to The Company within 14 days outlining the nature of the complaint. In the unlikely event that a dispute between a Client and The Company cannot be solved amicably, a low cost Independent Dispute Settlement may be called upon by either side to bring the matter to conclusion. This scheme is administered by an independent third party on behalf of the Association of Independent Tour Operators of which The Company is a member.

ATOL - June 2006

Friends of The Fleming Collection

Dresden: Jewel of Saxony



Wednesday 06 - Sunday 10 October 2010

A 5 day tour by air

Staying at the 5 star Radisson Blu Gewandhaus hotel in central Dresden

Dresden was considered during the 18th century, as the 'Florence of the North', as Italian artists and craftsmen flocked to the Saxon court. Major reconstruction has restored the city's Baroque heart, and the architectural monuments and collections of fine and applied arts are truly magnificent.

Heritage
GROUP TRAVEL

This tour has been arranged on our behalf by

Heritage Group Travel

Charlotte House

12 Charlotte Street

Bath BA1 2NE

a trading name of Group Travel Connection Ltd



Wednesday 06 October 2010

Depart from London Heathrow on the 12.55 British Airways flight to Berlin which is due to arrive at 15.45. You will be met on arrival and transfer by coach to the **Radisson Blu Gewandhaus Hotel** in the heart of **Dresden**, where you check in for 4 nights' bed and buffet breakfast accommodation. After time to freshen up **dinner** will be taken in the hotel restaurant.

Thursday 07 October 2010

After breakfast at the hotel, meet your guide for a morning of visits in Dresden, beginning with a guided tour of the **Old Masters Gallery** at the spectacular **Zwinger Palace**. The Zwinger Palace, a unique jewel of German baroque, was built between 1710 and 1732 for Augustus the Strong to serve both as a pleasure palace and as a museum for cherished collections. It now boasts a fine gallery of Old Masters and an excellent porcelain collection. The collection of the Old Masters Gallery is of a supremely high standard, with seminal works by Raphael among many others. The Venetians are represented by Titian, Veronese, Tintoretto and Giorgione; 17th century Dutch and Flemish art includes paintings by Rubens, Rembrandt and Vermeer, with other featured masters including Frans Hals, van Dyck and Jacob Jordaens. This splendid collection is complemented by an exciting range of 15th and 16th century German art, with altarpieces by Albrecht Dürer and Lucas Cranach the Elder. Local interest is to be found in 2 Cranach full-length portraits and the series of 25 views of Dresden by Canaletto's nephew, Bellotto. There will be free time for lunch.

The afternoon will continue with a guided visit of the **Porcelain Collection**. Highlights include the 17th century tall Dragon vases as well as numerous exquisite pieces of Chinese, Japanese and Meissen porcelain. Other remarkable exhibits include 100 animals created for Augustus' porcelain zoo, splendid dinner services for 100 guests, and a huge bouquet of flowers created entirely from porcelain by French manufacturers Vincennes and Duplessis. Your afternoon ends with a visit to the recently re-consecrated **Frauenkirche**, which dominates the city's skyline. The church was severely damaged in 1945 but over the last few years a massive restoration project has been underway to return the church to its former glory. Return to the hotel for an evening at leisure.

Friday 08 October 2010

After breakfast at the hotel, meet your local guide and travel to Meissen. **Meissen** is often referred to as 'the cradle' and is Saxony's oldest town. It is an attractive medieval town on the River Elbe, situated west of Dresden. It is the home of the world-renowned Meissen porcelain factory. Although Augustus the Strong treated the method of production of 'white gold' as one of the closest-kept state secrets, today it is possible to watch how the porcelain is created in the **Staatliche Porzellan-Manufaktur Meissen**. The museum's exhibition hall clearly illustrates the development of porcelain production in the town: Böttger's brown stoneware, the cobalt blue onion design, the Indian decor, the "full green vine garland" which celebrated its anniversary in 1992, and Count Brühl's 2,200-piece "Swan Service" are only a few of the renowned Meissen china services

on display. This will be followed by a **short walking tour** of Meissen, and free time for lunch.

This afternoon there will be a little free time in Meissen. You may choose to walk up the narrow cobblestone streets and visit Meissen Cathedral, one of Germany's finest Gothic buildings, or explore the breathtaking Albrechtsburg Castle, high on the Burgberg (Castle Hill), thought to be the earliest example of a residential castle in Germany. En route back to Dresden you will visit the **Moritzburg Castle**. The castle was originally a 16th century hunting lodge until Augustus the Strong ordered it to be rebuilt as a magnificent Baroque palace. There is a remarkable collection devoted to the history of hunting, and visitors can admire the Baroque French and Saxon furniture, porcelain from Meissen, China and Japan, and 18th century European art. The castle also has a spectacular legendary 'feather room' which has been restored in recent years. Return to the hotel for an evening at leisure.

Saturday 09 October 2010

After breakfast at the hotel, enjoy a guided tour of the wonderful **Green Vaults**. The Green Vaults (Grünes Gewölbe), now housed in Dresden Royal Castle, exhibit a dazzling display of precious items from the late Renaissance and Rococo periods; it is undoubtedly one of the richest collections of decorative arts in the world. Among the many priceless treasures on display is the exquisite Court of Delhi on the Birthday of the Great Moghul, an astonishing recreation in gold, silver, emeralds, rubies, pearls and 5,000 diamonds, the tableau inhabited by 137 enamelled and gilded figures. Other masterpieces include a Gold Coffee Service of 1701, and the highly decorative Bath of Diana, which is studded with precious stones, and virtually the entire Saxon crown jewels, the nine sets of which include the Sapphire Set and the Cornelian Set made by Dinglinger's workshops for Augustus the Strong. The recently restored **Historic Green Vault** (the second phase of the collection) is located in the West Wing. The Historic Green Vault was built for Augustus the Strong at the beginning of the 18th century, and in keeping with the architectural style, the objects are exhibited against magnificent decorative walls and on exquisitely carved tables.

After lunch you meet your guide and transfer by coach to Pillnitz for a guided tour of the extensive **Gardens of Pillnitz Palace**, designed in the fashionable Chinese style with the spectacular Pillnitz Greenhouses. You then return to Dresden on a **paddle steamer**, where **coffee and cake** will be served whilst enjoying the beautiful landscape of the Elbe River Valley. After a little time to freshen up in the hotel, you travel by coach to Radebeul for a visit to a local winery at **Wackerbarth Palace**. The palace was erected in 1730 and served as the last home of the Count of Wackerbarth, a minister of Augustus the Strong. Today the palace houses the Saxon State Wine Estate and extensive wine cellars. Here you enjoy a guided visit to include **wine tasting**, followed by a farewell **buffet dinner**.

Sunday 10 October 2010

Check out of your hotel after breakfast and visit the **New Masters Picture Gallery** in the **Albertinum**. The collection spans the 19th and 20th centuries and has many examples

of German Romanticism, including works by Ludwig Richter and Caspar David Friedrich, and German Impressionism, including paintings by Max Liebermann and Lovis Corinth. French Impressionism is also well represented, as is post-Impressionism. The gallery also displays many works by contemporary artists from the city. There will be some free time in central Dresden to take lunch. Early afternoon you will rejoin your coach for the journey to Berlin for your return British Airways flight to the UK due to depart at 19.55, arriving in London Heathrow at 20.55.

Please note that as this tour has been arranged many months in advance the final itinerary may vary from the above.

Tour Price

Price for Friends £1225 per person
sharing a twin/double room
Price for non-Friends £1425
£195 single room supplement

Please note that the cost of Membership to the Friends of the Fleming Collection is £30

Optional Travel Insurance

See enclosed insurance sheet

Please note that it is a condition of booking that each tour participant carries full travel insurance and it is your responsibility to ensure that you have adequate insurance for this tour.

Price Includes

Return British Airways flights Heathrow/Berlin
Airport Tax
4 nights' bed and buffet breakfast accommodation
Dinner in the hotel on the day of arrival
Winetasting and dinner at the Wackerbarth winery
Coffee and cake on the Paddle Steamer
Local specialist guiding throughout
All necessary coach transfers in Germany
Ticket for the Paddle steamer (Dresden/Pillnitz)
All booking and entrance fees as per the itinerary
Porterage at the hotel

Hotel Details

4 nights' bed and buffet breakfast accommodation at:

Radisson Blu Gewandhaus Hotel (5 star)
1 Ringstrasse
01067 Dresden
Germany

This 5 star hotel is located in the baroque heart of Dresden and offers 94 very comfortably appointed guest rooms. It also boasts an indoor heated swimming pool.

N.B. Limited availability of single rooms

Flight Details

Airline – British Airways

06-10-10 - Heathrow/Berlin - 12.55/15.45 - BA 984
10-10-10 - Berlin/Heathrow - 19.55/20.55 - BA 987

Please note: Flight seats cannot be booked until all client deposits have been received.

Minimum Numbers

The price of this tour is based on a minimum of 20 participants travelling.

Financial Security

The air holidays and flights in this brochure are ATOL Protected by the Civil Aviation Authority. Our ATOL number is ATOL 3707.

Payment Details

A deposit of **£300** per person, plus insurance premium if required, is due **as soon as possible** and no later than **26 March 2010**. Please note that as places on the tour are limited, bookings will be accepted on a 'first come, first served' basis. The final balance is payable by **Friday 30 July 2010**.

Please make your cheque payable to '**Heritage Group Travel**'. We also accept payment by Visa or MasterCard, subject to a service charge of 1.5%. If you wish to pay by credit card, please complete your details on the booking form.

Booking & Final Travel Details

To reserve your place on the tour, please send your completed booking form together with your deposit and insurance premium, if required, to Heritage Group Travel (see address below). You will receive a confirmation of your booking combined with an invoice for the final balance, together with your insurance policy if requested. *Please note that no reminder will be sent for the final balance.*

The final travel details (itinerary, hotel details, flight tickets and luggage label) will be available approximately 10 - 14 days prior to travel.

Passport & Visa Requirements

British nationals should be in possession of a valid 10-year passport: visas are not required for travel to Germany. Other nationals should contact the German Embassy to confirm current visa requirements.

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